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- c) Infringe any patent, trademark, trade secret, copyright or other intellectual property or other rights of any third-party
- d) Infringe the legal rights (including the right of publicity and privacy) of others or contain any material that could give rise to any civil or criminal liability under applicable laws
- e) Promote any illegal activity, or advocate, promote or assist any unlawful act
- f) Cause annoyance, inconvenience or needless anxiety or be likely to upset, embarrass, alarm or annoy any other person

g) Impersonate any person, or misrepresent your identity or affiliation with any person or organization

- h) Involve commercial activities or sales
- i) Be likely to deceive or give the impression that they emanate from or are endorsed by us or any other person or entity

We have the right, but not the obligation, to review, screen, and edit any User Contribution- especially those which do not reflect Christian values, or the values promoted by N2NCU.

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User Contributions do not reflect the views of N2N Ministries or N2NCU and are not endorsed by N2N Ministries.

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N2NCU DOES NOT PROVIDE CUSTOMER SERVICE FOR TECHNICAL SUPPORT.

N2NCU provides access to Frequently Asked Questions and a Help Desk to address issues directly related to the N2NCU software, student progress, and experience. We are committed to addressing problems students may have in a timely manner. However, N2NCU is not able to provide Customer service (phone support) for Technical Support.

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Access to N2NCU Online is provided through a month to month \*subscription service (from now on, your "Membership") and will continue until terminated. To maintain your subscription, you must have internet service and provide us, with one or more valid payment methods.

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Your N2NCU Online Membership may begin with a free trial. The free trial period will last for seven (7) days or as otherwise specified during registration and is intended to allow new members to experience a unique educational experience without risk.

Unless otherwise stated at the time of purchase, free trails will automatically convert into paid subscriptions at the end of the trial period. To avoid being charged, you must cancel your subscription prior to the expiration of the trial period.

N2N Ministries determines free trial eligibility at its sole discretion. N2N Ministries may limit eligibility and duration to prevent abuse. We reserve the right to revoke the free trial and put your account on hold if we determine that you are not eligible.

\*advertised price and billing model available in select countries only.

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**Billing Cycle** - Your N2NCU Online Membership fee and any other charges you may incur in connection with your use of the service, will be charged on a monthly basis to your Payment Method on the calendar day corresponding to the commencement of the paying portion of your membership until your membership is canceled. Membership fees are fully earned by N2N Ministries upon payment. In some cases, your payment date may change, for example, if your Payment Method has not successfully settled or if your paid membership began on a day not contained in a given month. Visit the "My Profile" page of your N2NCU account and click on "Billing Details" to determine your present billing cycle.

**Suspension** - You may at any time and for any reason suspend billing for up 90 days. Billing will automatically begin again after the 90-day period. Suspending billing may change your payment date. View the "Billing Details" on your profile page to determine your present billing cycle. During suspension, you will still have access to the online university, but your courses will be inaccessible. Return to "My Profile" to reactivate billing and unlock your courses. Suspending billing will NOT affect your academic progress. Upon reactivating billing, you may resume your courses from where you left off.

**Cancellation** - You may cancel your subscription with N2NCU Online at any time. Upon canceling your subscription, you will no longer have access to your courses on N2NCU Online. Course progress will be retained on accounts with canceled subscriptions for at least two years. If you wish to resume your studies, you must log into your account and set up a new subscription. Accounts with canceled subscriptions which remain continuously inactive for two or more years may be terminated, although any academic records will be retained, by us, under the account holder's legal name.

There are two ways to manage your billing:

1. Access the "manage billing" portion of your profile page.

2. Manage billing from your PayPal account.

**User responsibility** – You are responsible for ending billing at the completion of your educational goals, such as, but not limited to, the completion of the associate or bachelor's degree program, by canceling your subscription in a timely manner. N2NCU Online may or may not remind users to end their subscription service upon degree completion. N2NCU Online, Nation-2-Nation Christian University, N2N Ministries, nor any other affiliate thereof is not liable for any charges, fees or penalties that may occur due to continued billing after the completion of educational goals or services.

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